

United Systems Solutions 2010

Remote Monitoring and Support

Business Continuity (Disaster Recovery)

Technology Operations & Management

Unified Communications (VoIP)

Cabling—Repair, Installation, Design

Professional Development

Intelligent Classroom

Printing and Imaging

Video Distribution

IP TV

Desktop and Server Virtualization

Network Security

E-Rate and Federal Program implementation programs

Video Surveillance

“Relationships Through Service”

Executive Contacts

Alvin Myers—President
405/778 8305

Mike Hibbs—VP of Service
405/ 778 8303

Our Sales Team

Bill MacDonald - Sales
405/ 778 8343

Scott Walderbach –Inside Manager
405/ 778 8311

Stuart Turley—South East
405/ 778 8346

Tammy Waters –North West
405/ 778 8340

Wayne Bowlin– North East
405/ 778 8310

Service Desk –405/ 523 2162 x 316

Web: Unitedsystemsok.com

Covering—Oklahoma, Arkansas, Kansas, Missouri, and Texas



Total Client Support

United Systems Solutions 2010

Relationships Through Service

UNITED SYSTEMS

Tel: 405-523-2162

Web: Unitedsystemsok.com



United Systems, 4335 North Classen Blvd.

Oklahoma City, Oklahoma



Total Client Support Services

United Systems is now in our 26th year of supporting schools and businesses in the Oklahoma Market. We are the largest Priority 2 E-Rate vender in Oklahoma.

We upgraded our support services in 2009 and have even greater plans for the future! Some of our accomplishments include enhanced remote monitoring and support capabilities, on-line service requests for maintenance customers, improved reporting, and new areas of certification for our engineers. All of these upgrades have significantly improved our ability to keep customer networks and key technology components on-line and productive.

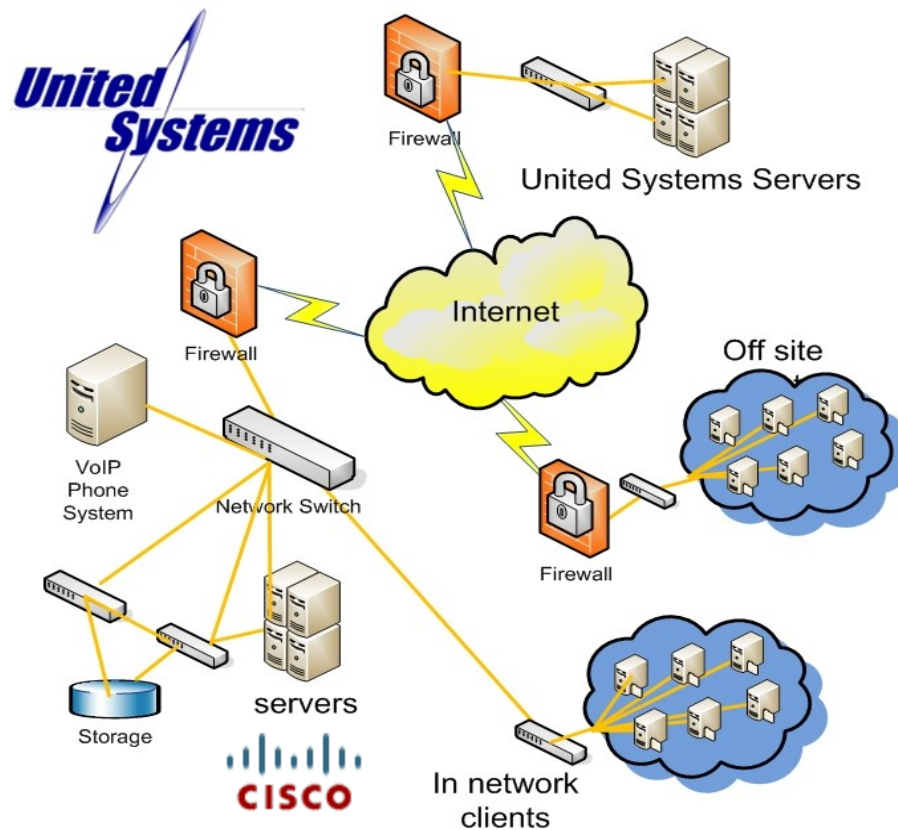
“Relationships Through Service” is our motto and our staff delivers on that promise every day.

TCS covers:

- Desktop
- Server
- Network
- Projectors
- Remote Support and Monitoring.
- E-Rate Basic Maintenance
- Router
- Firewall
- Unified Communications (VoIP)

United Systems Total Client Support is the cornerstone of our company. TCS allows us to embrace and encompass your technology required to fulfill the mission of your organization with un-paralleled support.

Total Client Support (TCS)



Network Support –Remote Monitoring

- Network Device Configurations
- Network Device Configuration Management
- Management & Support Documentation
- Network Device Monitoring & System Updates
- Physical Cabling Plant Consulting

Total Client Support covers technology *“In-Front of the Wall”* and the networks and data *“Behind the Wall”*

Support:

Phone, On-site, Remote, or a Combination

Maintenance Packages

Hardware, Software, Block Time

Mission Critical Services

Server and Switch Monitoring, Disaster Recovery Programs, VoIP Support

Security

Network, Video, Virus

Project Management

Large implementations, Complex installations

Virtual IT Staff

Supplement short handed IT staff or become the IT department when required.

Systems Support

- User Email Moves/Adds/Changes/Deletes
- Patch Management to Server OS
- File Storage Management
- Server Hardware
- Active Directory Management